

# Produce State Bank

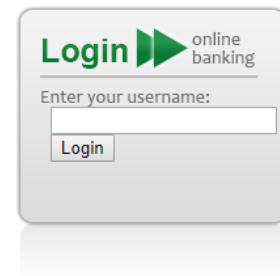
## Online Banking/Mobile Banking Enrollment

### Online Banking Enrollment

#### How do I enroll in Online Banking through [www.producestatebank.com](http://www.producestatebank.com)?

Please follow these steps to enroll in Online Banking:

1. Click the 'enroll' link on the home page of [www.producestatebank.com](http://www.producestatebank.com)
2. Enter your Personal Information, Address, and Account Number(s) and click Save
3. Enter your Phone Information and click Save
4. Enter your Primary Address and click Save
5. Read the Produce State Bank Online Agreement, click the check box "Yes, I have read and agree to the Produce State Bank Online Banking Agreement" and click Save
6. Enter a User ID of your choice and click Save
7. Click the Finish button (if any required information is missing, you will be prompted to enter it)
8. In the following days (during normal business hours), a Produce State Bank employee will contact you via phone call to confirm your enrollment and provide you a temporary password.
9. Upon receipt of your temporary password, navigate to the home page of [www.producestatebank.com](http://www.producestatebank.com), enter your username, and click Login.
10. You will be prompted to enter your temporary password and set a permanent one that only you know. **WE WILL NEVER ASK YOU FOR YOUR PASSWORD AS ONLY YOU SHOULD KNOW IT.**
11. You will also be prompted to answer security questions and select an image that you will need to remember moving forward.



If you would like personal assistance when enrolling in Produce State Bank Online Banking, we would be happy to assist you at one of our local branch offices.

#### What if I forget my Online Login Information or get Locked Out of my Online Account?

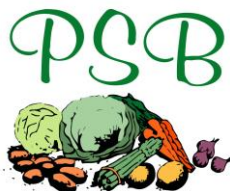
Your security is of utmost importance to us. If you have enrolled in Produce State Bank Online Banking and you do not remember your login information or your account is locked out, please contact us at any one of our branch offices. **WE WILL NEVER CALL YOU TO ASK YOU FOR YOUR USERNAME OR PASSWORD.**

### Mobile Banking

#### How do I enroll in Mobile Banking?

To set up Mobile Banking, first enroll in Online Banking by following the steps above then download our mobile app on your iPhone/iPad via the App Store or your Android device via Google Play.

Your Username and Password for Online Banking and Mobile Banking will be the same.



#### Download the Produce State Bank Mobile App

View accounts, transfer funds, deposit checks.

Search for "Produce State Bank" and look for the PSB logo.



Member FDIC

